



## MANAGEMENT SERVICES

# CONTROLLING THE UNKNOWN

For most of us, it's impossible to foresee disasters as they sneak up on us. But when it comes to managing your important data, these skills are essential. So, what are you doing to control and respond to unknown threats to your data center and critical IT systems?

**TEAM Technologies can help.** As the Upper Midwest's leader in data center design, development and operations, we have the cutting-edge data center knowledge, monitoring systems and expert staff needed to provide you with 24/7 management services for your IT infrastructure. And most importantly, we'll be right beside you as you plan for disasters and take steps to ensure your users the uptime they require.

## BOTH EYES ON YOUR DATA: SECURITY

Our data center security staff is very protective of your data. It's their job to keep both eyes on your data at all times, **24 hours a day, 365 days a year.**

Based on this important responsibility, all of our data center locations feature state-of-the-art security and surveillance systems including:

- Advanced access control, alarm monitoring, digital video and intrusion detection
- Hardened exterior entrances with bullet-resistant glass and walls
- Secured cabinets, cages and suites
- Single entry points with security personnel present to verify identification
- Available access logs
- Proven staff, vendor and guest access procedures

We also believe it's our job to keep our eyes on your equipment as you're staging it for production and readying it for decommissioning. Through our work with your staff and vendors as they coordinate your equipment shipments, our security staff will make sure everything's safely kept until you are ready for deployment or disposal. There's no substitute for organized surveillance.

## NOTHING LOST: MONITORING

Our expert data center engineers and NOC staff are also very protective of your data. It's their job to monitor and maintain critical network connections as well as electrical, environmental and fire protection systems – keeping each one running optimally.

On-site, operations support comes from a dedicated group of senior engineers with specialties in security, network/systems management, facilities management and disaster recovery. This highly skilled staff offers a range of services, starting at basic support and systems administration through complex problem management and resolution. **With this level of attention, nothing can be lost or slip through the cracks.**

Because business today relies so much on mission-critical data, you depend on your network and data center to operate reliably 24 hours a day, 365 days a year. We understand planning for the unknown is no easy task. Allow us the opportunity to tell you how TEAM Technologies' Management Services can help. After all, it's a decision you should make with both eyes open!

Call us at **800.728.TEAM** today to schedule a time for one of our representatives to call and discuss with you how TEAM's Management Services can keep your critical IT systems up and operating around the clock.

## SECURITY/SURVEILLANCE SYSTEMS

**Surveillance System:**  
Digital surveillance at all entrances and critical systems

**Video Storage:**  
60 days minimum (on-site)

**Access Control Systems:**  
HID card reader plus biometric palm reader

**UPS Systems:**  
2N configuration (300kw systems)

**Generator Systems:**  
N+1 diesels on-site

**Fuel Storage:**  
30 hours+ on-site with 4-hour refueling contract

**Fire Suppression:**  
FM200

**HVAC:**  
Liebert Systems/3 in N+1 configuration

## NETWORK OPERATIONS CENTER

**Floor Load:**  
250 lbs+ per square foot

**Ceiling Height:**  
15 Feet

**Column Spacing:**  
30 Feet

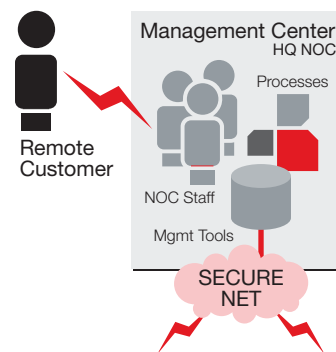
**Loading Area:**  
Loading dock (grade level)

**Parking:**  
150+ spaces on-site

**Facility Size:**  
3.33+ acres

**Telecommunications:**  
Carrier neutral facility

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